



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 3, 2010

MR. KENNETH M. BUSH  
ASSOCIATE DIRECTOR  
GOVERNMENT RELATIONS  
AMERICAN SUZUKI MOTOR CORPORATION  
PO BOX 1100  
BREA, CA 92822-1100

NVS-215kjs  
10V-392

**SUBJECT: AUTOMOTIVE GPS PRODUCTS/OVERHEATS**

**DEAR MR. BUSH:**

This letter serves to acknowledge American Suzuki Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
SUZUKI/GRAND VITARA/2010  
SUZUKI/SX4/2008-2010  
SUZUKI/EQUATOR/2009-2010

**NHTSA Campaign Number:** 10V-392

**Mfg's Report Date:** September 1, 2010

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 20,692

**Summary:**

SUZUKI IS RECALLING CERTAIN MODEL YEAR 2008 THROUGH 2010 SX4, 2010 GRAND VITARA, AND 2009 THROUGH 2010 EQUATOR VEHICLES THAT WERE EQUIPPED WITH A GARMIN NUVI MODEL 750, 760, AND 765 NAVIGATION SYSTEM. THE BATTERIES CONTAINED IN THE AFFECTED GPS UNITS CAN OVERHEAT.

**Consequence:**

OVERHEATED BATTERIES COULD RESULT IN A FIRE.

**Remedy:**

SUZUKI WILL NOTIFY OWNERS AND THE REPAIRS WILL BE PERFORMED BY GARMIN TECHNICIANS BY REPLACING THE BATTERY AND INSERTING A SPACER ON TOP OF THE BATTERY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING SEPTEMBER 2010. OWNERS MAY CONTACT GARMIN DIRECTLY AT 1-866-957-1981 OR SUZUKI AT 1-887-697-8985. OWNERS MAY ALSO VISIT GARMIN'S WEBSITE AT [WWW.GARMIN.COM/NUVIBATTERYPCBRECALL](http://WWW.GARMIN.COM/NUVIBATTERYPCBRECALL).

**Notes:**

SUZUKI'S SAFETY RECALL CAMPAIGN NUMBER IS SJ. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Schuler for". The signature is written in black ink and is positioned above the typed name of the signatory.

Jennifer Timian  
Acting Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement